

XTSPlus Update Process

For the steps below you will need:

- A PC running Windows 10 or Windows 7 on 64-bit
- USB A-Type to Micro USB Cable
- POE Ethernet or 12VDC power connection
- Phillips Screwdriver (#0)

Note: Step 4 below will need an internet connection, but only needs to be done once and can be done offsite with a computer and XTSPlus so that when you visit the customer you do not need an internet connection to update the XTSPlus.

Step 1 – Verify the firmware version of the XTSPlus

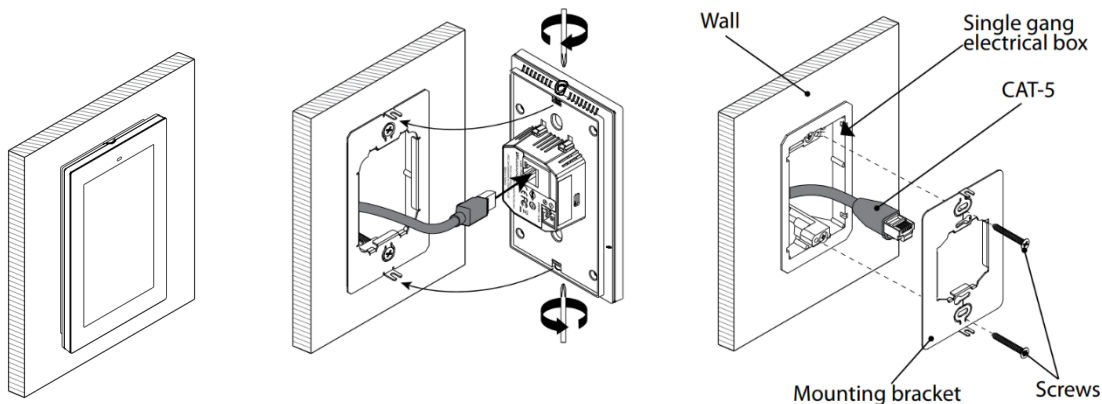
- a) From the Now Playing Screen, **tap the Settings icon** in the top right
- b) From the Settings Menu, **scroll down and tap the “About Russound XTS” option**
- c) **Confirm the Version Number.**

IMPORTANT: The update process below is only for units with versions lower than **10.02.05**

Step 2 – Remove the XTSPlus touchscreen from the wall

If mounted in a wall, remove the XTSPlus touchscreen while leaving the power connection still attached.

The Phillips Screwdriver (#0) is used to loosen the captive locking screws



Step 3 – Attach the USB Cable

With the XTSPPlus touchscreen powered on:

- a) Attach the Micro USB end of the USB cable to the Micro USB port on the back side of the touchscreen
- b) Attach the other end to a free USB port on a Windows 10 or Windows 7 PC.



- c) Windows will start the device detection and driver installation process. This may take a few minutes depending on the speed of your computer and speed of your Internet connection.

Step 4 – Download the Firmware Update To PC

Download the update .zip file using the following link and save it to a folder on your PC.

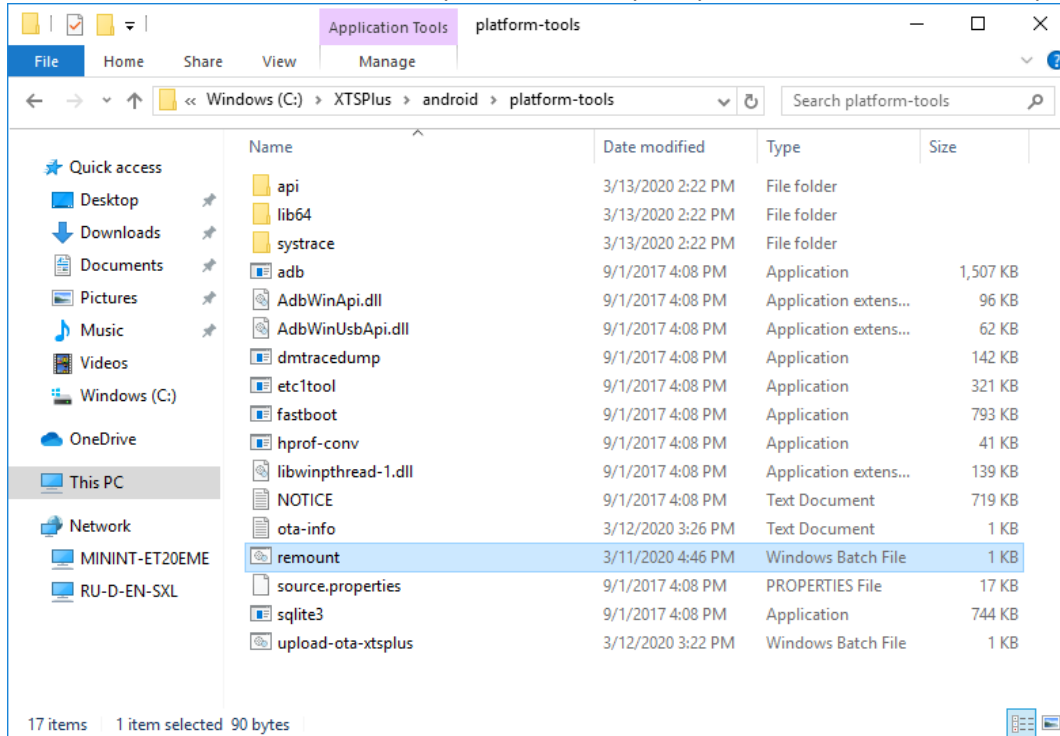
<http://updates.russound.com/xtsplus/XTSPPlus-ADB-Update.zip>

Note: This step only needs to be done once and can be done in advance so that when you visit the customer you do not need an internet connection to update the XTSPPlus.

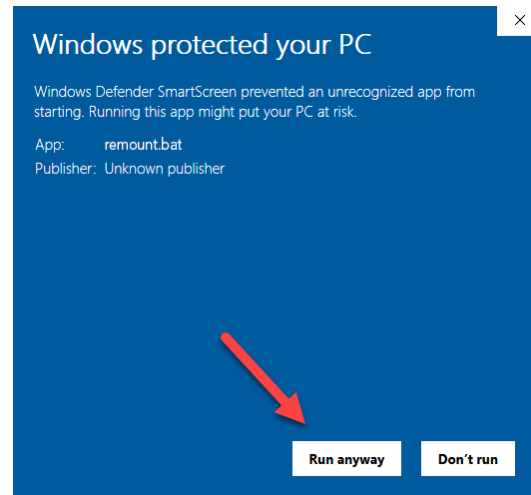
Step 5 – Install the Firmware Update

- a) Using File Explorer, browse to the download location on your PC and extract the .zip file contents. A Folder will be created that contains the necessary files.
- b) Using File Explorer, browse to the folder that contains the extracted files and then browse to XTSPPlus/android/platform-tools

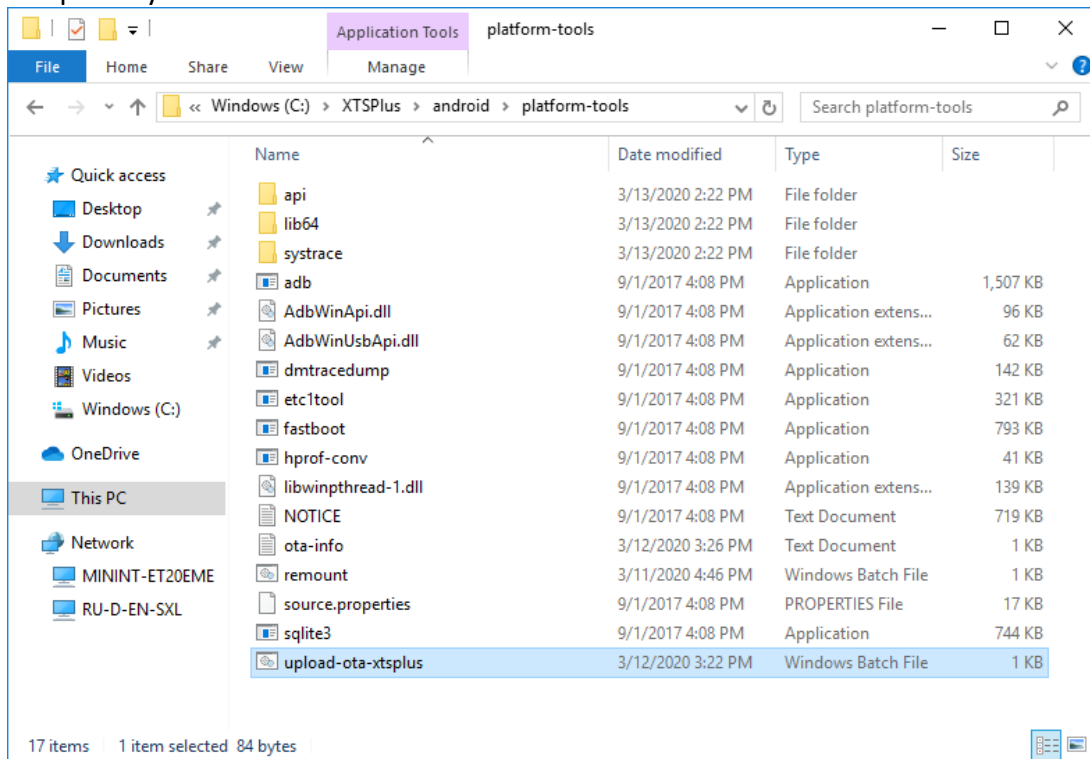
- c) Double-click on the remount.bat script. A command prompt window should show temporarily.



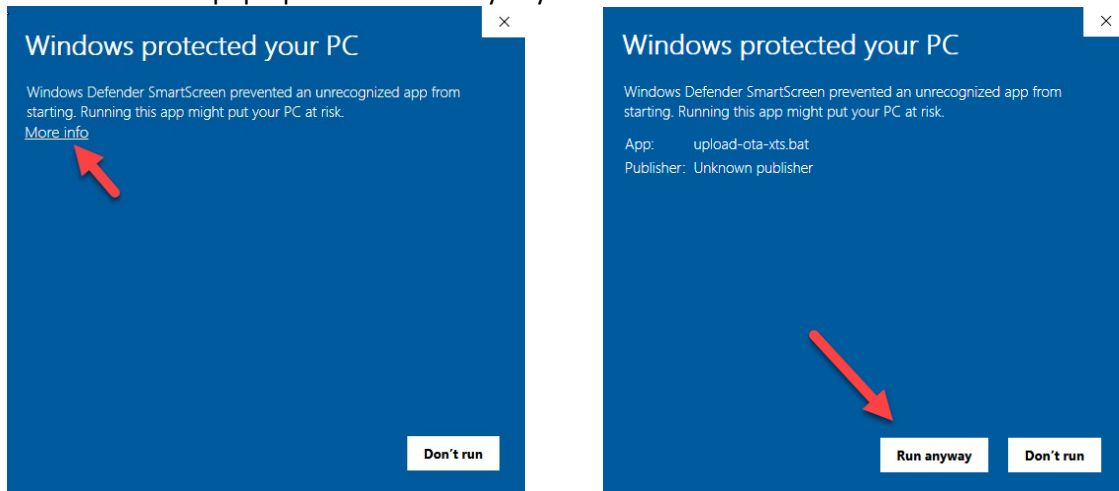
- d) A pop-up window may appear saying that “Windows protected your PC”. Click on More Info and then on the next pop-up click on Run Anyway



- e) Double-click upload-ota-xtsplus.bat script. A command prompt window should show temporarily.



- f) A pop-up window may appear saying that “Windows protected your PC”. Click on More Info and then on the next pop-up click on Run Anyway



- g) The XTSPPlus will now modify the update settings and reboot.

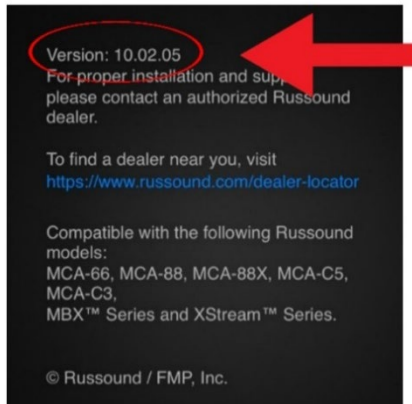
Step 6 – Check For Updates

On the XTSPPlus, go to Settings and tap “Check For Updates” and install the latest firmware update.

Wait for the update to finish. It usually takes about 1 minute and the XTSPPlus will reboot once during the process.

Step 7 - Verify the Firmware Version

- a) From the Now Playing Screen, **Press and Hold the Settings icon in the top right until “Admin Settings” appears**
- b) **Tap “Clear Cache and Data”**
- c) The XTSPPlus will return to the searching for devices screen
- d) From the Settings Menu, scroll down and **select the “About Russound XTS” option**
- e) **Confirm that the version is now showing 10.02.05 or higher**



Congratulations! You're done.

All future updates on the XTSPPlus will be made by choosing “Check for Updates” on the MyRussound Settings screen.